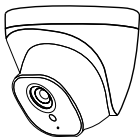


**Uniden<sup>®</sup>**

**App Cam 4K  
Dome**

**Quick Start Guide**

# What's in the Box



App Cam 4K Dome  
x1



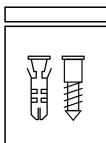
Weatherproof Lid  
x1



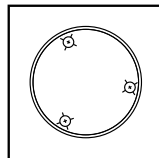
1m Ethernet Cable  
x1



Quick Start Guide  
x1

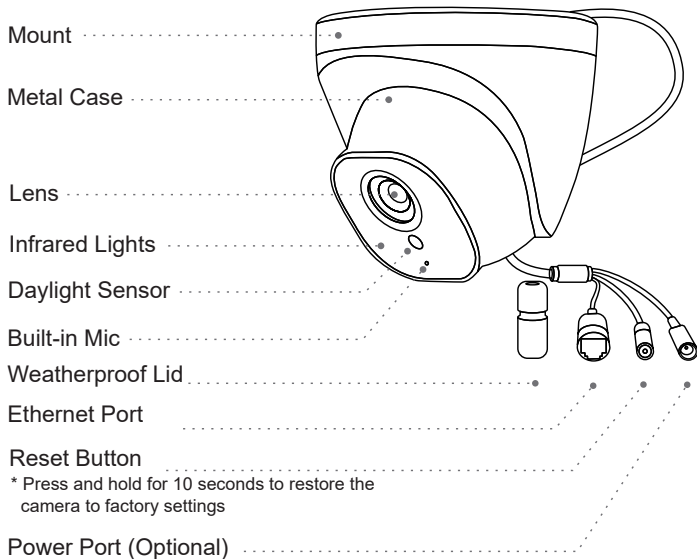


Screw Kit  
x1



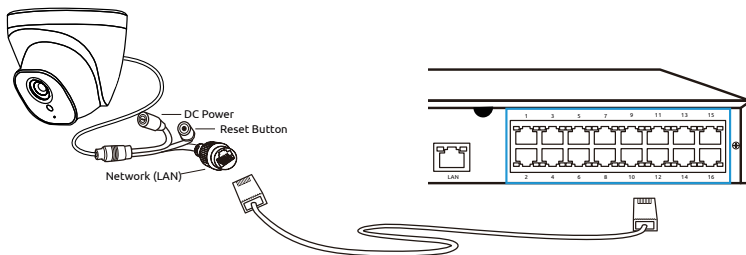
Mounting Template  
x1

## General Introduction



## Camera Connection

Before using the camera, please connect the camera to App Cam 4K NVR.



### **Note:**

The camera should be powered with a Uniden App Cam 4K NVR (not included in the package).

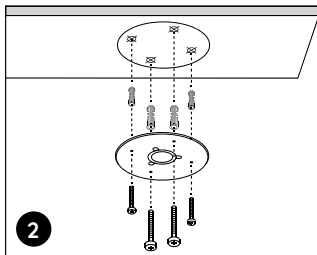
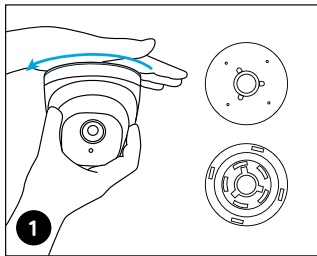
Please set up the camera via the NVR interface.

# Mount the Camera

## Installation Tips

- Do not face the camera towards any light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image quality because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image quality. To ensure best image quality, the lighting condition for both the camera and the capture object shall be the same.
- To ensure better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not directly exposed to water or moisture and not blocked by dirt or other elements.
- With IP weatherproof ratings, the camera can work properly under conditions like rain and snow. However, it doesn't mean the camera can work underwater.
- Do not install the camera at places where rain and snow can hit the lens directly.

## Installation Tips



### Step 1

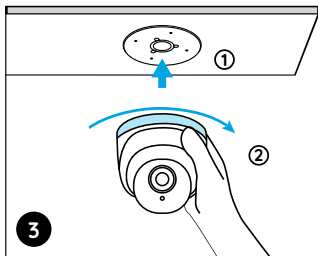
Drill holes in accordance with the mounting hole template.

NOTE: Use the drywall anchors included in the package if needed.

### Step 2

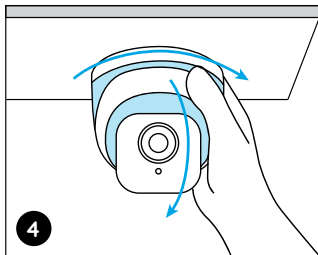
Install the mount base with the mounting screws included in the package.

NOTE: Run the cable through the cable notch on the mount base.



### Step 3

To get the best field of view, loosen the adjustment knob on security mount and turn the camera.



### Step 4

Stiffen the adjustment knob to lock the camera.

# Troubleshooting

## Camera is not turning on

If your camera is not powering on, please try the following solutions:

- Make sure your camera is powered properly. The camera should be powered by the Uniden App Cam 4K NVR or a 12V power adapter.
- If the camera is connected to a PoE device as listed above, connect the camera to another PoE port and see if the camera will power on.
- Try again with another Ethernet cable.

## Infrared LEDs Stop Working

If the Infrared LEDs of your camera stop working, please try the following solutions:

- Enable infrared lights on Device Settings page via Uniden Solo App.
- Check if the Day/Night mode is enabled and set up auto infrared lights at night on Live View page via Uniden Solo App.
- Upgrade the firmware of your camera to the latest version.
- Restore the camera to factory settings and check out the infrared light settings again.

If there are more support needed, please contact Uniden Support.



# Specifications

	Model	App Cam 4K Dome
<b>Video &amp; Audio</b>	Image Sensor	1/2.49" CMOS Sensor
	Video Resolution	up to 3840x2160 (8MP) 4K up to 25 fps
	Video Compression	H.264/H.265
	Viewing Angle	Horizontal: 87° Vertical: 44°
	Night Vision	Up to 30 Meters
	Audio	Two-way talk
	Alerts	Person detection; vehicle detection; motion detection
	<b>Network</b>	Ethernet
<b>Hardware</b>	PoE	IEEE 802.3af
	DC Power	Can be power by 12V/1A power adaptor
	Storage	Supports up to 256GB micro SD card, min class 10*
<b>Other Parameters</b>	Temperature	Operating Temperature : -10°C~+55°C
	Operating Humidity	10% to 90%
	Waterproof Level	IP66 Weatherproof

**\*Note:** When the camera is connected to the NVR, the SD Card storage option is not supported on the App and the NVR itself. Only supports recording to fat32 SD Card when setup as a standalone camera.

# WARRANTY

## Uniden App Cam 4K Dome

### Important:

**Satisfactory evidence of the original purchase is required for warranty service.** Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

### Warrantor:

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust").

**Terms of Warranty:** Uniden Aust warrants to the original retail purchaser only that the Uniden App Cam 4K Dome ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

**Warranty Period:** This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire, as indicated below, from the date of original retail sale.

Product	1 Year
Accessories	90 Days

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- A. Damaged or not maintained in a reasonable manner or as recommended in the relevant Owner's Manual;
- B. Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- C. Improperly installed contrary to instructions contained in the relevant Owner's Manual
- D. Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- E. Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

**Parts Covered:** This warranty covers the Product and included accessories.

**User-generated Data:** This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

**Statement of Remedy:** If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

**Procedure for Obtaining Warranty Service:** Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

#### **UNIDEN AUSTRALIA PTY LTD**

Phone number: 1300 366 895

Email address: [custservice@uniden.com.au](mailto:custservice@uniden.com.au)

**THANK YOU FOR BUYING A UNIDEN PRODUCT**

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