

iGO CAM 35

Accident CAM Vehicle Recorder

For more exciting new products please visit our website: Australia: www.uniden.com.au

OWNER'S MANUAL

Important Safety Instructions



Uniden does not represent this product to be waterproof. Do not expose this product to Rain or Moisture.



This product is intended for use in a motor vehicle. Don't install the device where it will block the driver's view of the road (including the mirrors!) or the deployment of the airbag.



Keep your attention on the road! Don't try to operate or focus on any device while driving. If you have to concentrate on a device, pull off the road for a few minutes.



Ensure that the camera lens is kept clean and there is nothing blocking the lens.



Don't leave the device in direct sunlight for a long period of time or where the temperature could go above 60°C.



You should examine, check and/or verify the device at least once a month including the associated SD card, to ensure the recording are working properly.



Never attempt to disassemble, repair or make any modifications to your device.

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What's In The Box

Make Sure These Items Arrived in the Box



- If any item is missing or damaged, contact your place of purchase immediately. *Never use damaged products!*
- Need help? Get answers at our website: www.uniden.com.au for Australian model.

Controls & Indicators



Ref	Component	Description
1	LED	BLUE Flashing - Indicates recording. BLUE Always ON- Indicates there is power supplied.
2	LCD Screen	
3	LOCK/ RETURN	Recording Mode: Start emergency recording. Setting Mode: Enter Settings menu. Return Mode: Enter Settings menu Return button.
4	UP 📥	Recording Mode: Take Snapshot. Stop Recording Mode: Screen Saver. Setting Mode: Select Menu List. Photo/Video Mode: Select video/photo order. Playback Mode: Delete video/photo.
5	ок	Recording Mode: Stop/Start video recording. Setting Mode: OK button. Photo/Video Mode: Play button. Playback Mode: Play/Pause.
6	DOWN 🔻	Recording Mode: Sound Recording On/Off. Setting Mode: Setting selection. Photo/Video Mode: Take a snapshot. Playback Mode: Play next video/photo.
7	Micro USB Port	Connect micro USB cable & charge battery. Connect to PC for data (SD card) transfer (USB data cable is not supplied).
8	Reset	If the device fails to operate, try resetting the device. Press the reset button using a fine pen or paperclip.
9	Power	Press & hold for 3 seconds to turn power off. Press & hold turn power on.
10	Card Slot	Insert micro SD Card.
11	Bracket Slot	Slot in the sticker mount bracket.
12	MIC	Microphone.
13	Lens	

Installation

Location

To have a better view, try to install at the center of the windshield. Make sure the lens is located in a place where the windshield wiper can clean the window to ensure view is clear.

Make sure the device is not installed in a place where it will interfere with the safety bag. Make sure the device will not be obstructed by the windshield's sun control film (window tint).

Installing the Mount onto the Windshield

- 1. Slide the sticker mount bracket into the device bracket slot and make sure it fits tightly.
- 2. Clean the area you desire to have the dash cam placed before sticking the device.
- 3. Peel off the sticker protective film from the 3M sticker.
- 4. Press and apply force on the mount onto the windshield behind the rearview mirror.
- Adjust the viewing angle of the camera by loosening the screw of the bracket and fasten it back to secure the viewing angle. We recommend the camera should point slightly downwards ~10° below eye level.



Sticker mount is difficult to remove after it is installed and will not stick well on a curved/textured or wet surface.



Do not install the product in a location where it can obstruct the driver's field of vision.

Operation

Micro SD Card



A compatible micro SD card (not supplied) is required to record and store videos and photos.

The device can support micro SDHC cards (High Capacity SD) up to 128GB in capacity. A micro SDHC card of at least 16GB capacity and minimum Class 10 speed is recommended.

Insert a formatted micro SD card gently in the slot at the side of the device. To remove the card from the slot, press the edge of the SD card inwards for it to pop out and then pull it out of the slot.

Uniden only recommends using good quality MLC/SLC micro SD cards and rate for dash cam use. Please check with the SD card manufacturers for more information.

Video Storage Capacity

Refer to the table below for the recording capacity for different card capacity and some of the recording resolution.

Resolution	16GB	32GB	64GB	128GB
1920Px1080P	110 mins	220 mins	430 mins	870 mins

Emergency File

When Emergency file storage is less than 30%, a voice reminder " Emergency file will be full, please delete locked files or save them to other device" will notify once every five minutes.

You can turn off the voice reminder under Setting -> Deleting Reminder -> ON

Power On



When connected to a car charger with power, the device will automatically power on and start recording.

- 1. Ensure the USB Charging Cable is connected to the USB car charger.
- 2. Plug in the USB car charger to the car's cigarette lighter port.
- 3. Connect the other end of the USB cable into the micro USB port found on the device.
- 4. The device will power on automatically when the car supplies the power to the device.
- 5. The red dot on the screen will start flashing and recording starts automatically.



Be sure insert the SD card before powering up the device. Format the SD card before you start recording for the first time.

Power Off

When the car's engine is turned off, the device will automatically turn off in a few seconds.

Or,

Press and hold the power button for at least 3 seconds to turn off the device. Do no eject the SD card immediately to prevent damage to the last recorded file.



Only use the USB Car Charger Adaptor and USB cable that comes with your device. Any other adaptor might damage the device.

Record Mode



To record a video, ensure that a valid micro SD card (not supplied) is inserted in the given slot. Also note, that inserting/ removing the SD card when the device is recording causes the device to shutdown and in worst case malfunction.

Recording

When connected to a car charger, after setting up Date/Time, the device automatically goes into the record mode and starts recording. The red dot icon and record time will display on the screen.

A flashing red dot next to the record time indicates that the device is recording. To stop recording, press OK and the red dot disappears, indicating that the recording has stopped.

Protect Function to Protect the Current Recording

If you want to protect the current recordings, then press the LOCK/RETURN button, the emergency lock icon will appear on the screen. This indicates that those recordings have been locked and will not be overwritten by new video clips.

Settings



Please note, you cannot access MENU when the device is recording. To access the Menu, you will need to stop recording by pressing OK.

In the record mode, press the OK button to stop, then press the LOCK/ RETURN button to access the record menu settings. Press the relevant UP and DOWN keys to scan through the various settings and then press OK to select.

Press the LOCK/RETURN button to exit the Menu.

Setting	Description
Playlist	Normal Video/Emergency File/Photo.
Video Resolution	Set the recording resolution. The maximum resolution is 1920x1080 30FPS. And 1280x720 30FPS. Higher resolutions will give you a sharper image, but take up more memory on the card.
Loop Recording	Use this option to set the recording duration into smaller fragments that enable the device to overwrite SD Card when reach storage capacity. The duration of these recorded files will be 1 min, 3 mins and 5 mins.
WDR	Turn on/off the Wide Dynamic Range (WDR) feature to improves the overall exposure throughout your entire image.
EV Setting	Set the brightness sensitivity for better effect in different lighting condition. Choose between -0.2 \sim +0.3.
Frequency	Under this setting you have the option to choose between 50Hz/60Hz. Select the relevant option and press OK to save the setting.
G-Sensor	This functions helps protect/lock video files in case of a sudden movement/collision. Set sensitivity level: Low/Medium/High/Off
Screen Saver	Set up screen saver. Screen off after configured time, only display date and time. 30 Sec, 1 Minute, and Off.
Volume Setting	Key Beep(On /Off), System Volume (100%/ 75% /50%/Off), Video Playback Sound (100%/ 75% /50%/Off)
Sound Recording	Use this setting to enable or disable audio recording.
Headlight Reminder	Headlight Reminder On/Off
Fatigue Driving Alert	Fatigue Driving Alert 1 hour/2 hours/4 hours/ Off

Parking Mode	Parking mode settings will only appear when the unit powered with the optional Hard Wire Kit (HWK-1). The unit must have sufficient external power supplied in order to record in parking mode.
	Parking Mode: After your car is turned off (ACC cut off), the dash cam will turn off. When sudden movement/collision (G-sensor) is detected, the unit will wake up and record events. The recording time is 30s each video.
	When movement/collision (G-sensor) is still detected at 20s, the unit will keep record another 30s (30s+30s). All video recorded in Parking Mode are locked and saved in the Event File.
	When the device detects movement or collision, a voice prompt will remind the user "Please check the latest event files" upon starting the engine.
	Exit parking mode: 1) Turn on your car.
	2) After detecting movement for 3s, the device exits parking mode and resumes normal recording. If there is no movement/collision detected for 5 minutes, the device enters parking mode.
	Addition in 2 wires (no ACC)/Cigarette charger: The device will record for 5 minutes with no movement or collision. If there is any movement or collision detected by the G-sensor, the device will wake up and begin continuous loop recording.
Date & Time	Change the date and time by using the relevant UP and DOWN keys, and then press OK to confirm. You can set the date display format.
Deleting Reminder	When Emergency file storage is less than 30%, a voice reminder " Emergency file will be full, please delete locked files or save them to other device" will notify.
Car Plate Stamp	Use to display Car Plate Stamp in the recorded files.

Video Stamp	Display the model IGOCAM35 on the recorded footage on/off.
Card Information	Display the SD card total, used and available space.
Format Reminder	Set format SD card reminder schedule: 15 days/30 days/60 days/Off.
Format Card	Use this option to format the SD card. (All files will be permanently erased.)
Default Settings	Resets the device to factory settings. Note that restoring defaults will not erase data on the SD card.
Version	Display the device firmware version.

Playlist

The device stores video and photos on the SD Card. Playlist setting will allow you to review the saved video and photos and play back the video with sound.

When in the Playlist mode, press the UP and DOWN button to scan through the various video/image files and press **OK** button to play a video file.

If you wish to delete the file, press the UP button to delete the current video.

Playlist Settings

Setting	Description
Normal Video	Record normal videos.
Emergency File	Record and lock emergency videos.
Photo	Image files.



To return to Record Mode, press the LOCK/RETURN button. The video will start recording.

In Record Mode, press the UP button to take a snapshot. View the photo in Setting -> Playlist.

Press the UP and DOWN button to choose the video/photo.

Video/Photo Function Options

Setting	Description
Return	Return to saved video list.
Delete	Delete current file.
DOWN	Play next video.
Play	Play/Pause the current video.



To return to normal viewing, you will need to press LOCK/ RETURN button.

Connecting to a PC

The iGO CAM 35 can be connected to a PC by using a micro USB data cable (not supplied). Select two options:

Mass Storage

You can view the SD card contents on the PC. When the device is detected on the PC as an external drive, select to view the Emergency file/Normal/ Photo folder. Click on the selected folder to open and view recordings or images arranged in folders according to the specified date.

The Emergency recordings file is under Event File. Thus, enabling you to easily distinguish them from the rest of the recordings.

PC Camera

Connect iGO CAM 35 to a PC via micro USB data cable, choose PC Camera,

the dash camera can be used for online meeting and video call.

Playback recordings on PC.

Files can be played back using MP4 player or a compatible .MP4 media player or an image viewer (for images).



The supplied USB cable is for charging and supplying power only. You will need a USB data cable (not supplied) for transferring videos and photos from the device to the PC.

Troubleshooting

Listed below are some of the problems and the possible solutions.

General Problems	Possible Solutions
The device cannot take photos or record videos	Ensure that the SD card is formatted properly and inserted correctly.
The device automatically stops when recording	Use the recommended type of SD card (minimum 16GB Class 10)
Video is unclear	Ensure that there are no fingerprints or dirt on the lens. Ensure that the lens is always kept clean.
Dark images while recording water/sky	Adjust the exposure setting.
Colour of the images is not good	Set the 'white balance' setting to automatic.
Cross-stripe interference in an image	This is due to the light frequency. Change the light frequency depending on the light source.
The device crashes/ freezes	Press the 'Reset' button, to restart the device.
SD Card Error	Please format the SD card and use recommended card only. Please make sure the SD card is recommended dash cam use.
Display turns off after a few minutes	Please check the LCD Screen saver setting and select Off.
Memory card is full	Please allow loop recording to overwrite older recording files or delete unwanted files including emergency recordings.
Camera feels warm during operation	It is normal for the camera to get warm during operation. Please bear in mind that the if the camera is exposed to high temperature for a long period of time, it might fail to boot up. Cool it down and try again.

If you still need help, visit our website or call our customer service.

Specification

Screen Size	2.0" LCD
Sensor Type	CMOS 2.0 Megapixel
Video Resolution	1920x1080P @30fps
Loop Recording	Yes
Audio Recording	Yes
Viewing Angle	130°
Date and Time Stamp	Yes
Parking Mode	Yes
G-Sensor	Yes
Video Format	H.264
Image Format	JPEG
Storage	microSD (up to 128GB)
Power Input	5V 1.5A
Battery Capacity	Super Capacitor
Operating Temperature	-10°C ~ 60°C
Working Humidity	10 ~ 80%

UNIDEN iGO CAM 35

IMPORTANT: Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor: The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust").

Terms of Warranty: Uniden Aust warrants to the original retail purchaser only that the iGO CAM 35 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty period: This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- (A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;
- (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- (C) Improperly installed contrary to instructions contained in the relevant Owner's Manual
- (D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- (E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered: This warranty covers the Product and included accessories.

User-generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for obtaining warranty service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the address shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

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